

SALE NO.	PAGE NO.	INVOICE DATE	MARKETPLACE USER	ORDER ID



PRODUCT CODE	QTY	DESCRIPTION	PRICE	TICK TO RETURN	REASON CODE	REASON CODES FOR RETURNING ITEMS
						1 - DEFECTIVE.
						2 - DAMAGED.
						3 - WRONG SIZE
						4 - WRONG ITEM
						5 - OTHER
						PROMOTIONAL DISCOUNT
						ORDER TOTAL

WANT TO EXCHANGE?
<p>SIMPLE:</p> <ul style="list-style-type: none"> • Send back unwanted item/s using this form. • Purchase required item immediately to avoid stock issues. <p><i>Why is this the best method?</i></p> <p>This is the easiest and quickest way for you to receive your new item as our stock moves very fast here. In the period of you returning your item and us receiving it, your desired item may have gone out of stock. By re-purchasing your new item online, it will be processed immediately and shipped within 24 hours.</p> <p>Your returned item will be credited on receipt.</p> <p>Please contact us if you have any questions.</p> <p>Email: info@golfbase.co.uk Tel: 01323 483777</p>

FREE RETURNS - 5 Easy Steps

We have provided instructions for how to return your item quickly and safely. Please read carefully.

1. Fill out the form above and choose the reason code that specifies the cause for returning your item.
2. Peel off the Royal Mail sticker (Right) and attach it to the packaging of the returning parcel.
No label? Your item does not qualify for our free returns service, please read on to find out why.
3. Place this form inside your parcel and take it to your local post office.
- *4. You must get proof of postage from your post office. If you fail to identify proof of postage you are liable for any lost items.
5. When your item has returned to us we will refund you immediately and you will receive e-mail confirmation.

This returns policy does not affect your statutory rights.

Please ensure you return your unworn goods, as sold, with all the original packaging, tags and labels within 28 days of receipt. Items packaged in a box, e.g. footwear, must be returned with an outer box or bag for protection. Please do not apply the returns label directly to the product packaging.

Please note that certain items such as golf bags & golf clubs are not available for free return.

See list (Left) of categories that are unacceptable as free return.

This also means we have removed the returns label. Please contact us if you're in this category.

CHARGEABLE RETURNS	ADDRESS
<p>Items that exceed 610mm are excluded from our free returns service. These include:</p> <ul style="list-style-type: none"> • Umbrellas. • Golf Clubs. • Golf Bags. • Golf Trolleys. 	<p>Golfbase Unit B1 Chaucer Industrial Estate Dittons Road Polegate East Sussex BN26 6JF</p> <p>Do not hesitate to contact us</p> <p>Tel: 01323 438777 Email: info@golfbase.co.uk</p>
UNACCEPTABLE RETURNS	
<p>Due to hygiene and re-sale value we are unable to accept the following items as a return:</p> <ul style="list-style-type: none"> • Packs of socks that have been split. • Packs of gloves that have been split. • Any socks, underwear or base layers that have been worn and are not in the original packaging. • Blister packs that have been opened. 	

<p>Golfbase Unit B1 Chaucer Industrial Estate Dittons Road Polegate East Sussex BN26 6JF</p>	
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	<p>Name Company Address 1 Address 2 Town County Postcode Country</p> <p>Sender: Golfbase, Unit B1, Chaucer Industrial Estate, Dittons Road, Polegate, East Sussex, BN26 6JF</p>
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*Please remember to receive proof of postage when sending your item.